

FAMILY. SEDATION. DENTAL.

WHAT THE VILLAGE LOOKS LIKE NOW & IN THE FUTURE!



### **OUR CORE FOCUS**

Build a practice you would want to be a patient in.

### **OUR 10 YEAR TARGET**

10 locations, 100 leaders, 1 million smiles.

## WHAT'S UNIQUE ABOUT OUR APPROACH?

- Worry free sedation care
- Everything under one roof
- Same day treatment
- Low barrier of entry, Free exam & Xrays
- 5 year limited warranty



### OUR WHO

### INTEGRITY

Our character is defined by what we do when we think no one is looking.

- H. JACKSON BROWN, JR

### INTELLIGENCE

We hire problem solvers, not problem creaters

#### WE ARE HIRING OUR FUTURE LEADERS











In looking for people to hire, you look for three qualities:

### INTEGRITY, INTELLIGENCE AND ENERGY.

And if they don't have the first the other two will kill you.

- Warren Buffet

### **ENERGY**

We hire fast movers who smile .... a lot!





## LEADERSHIP IN THE ORGANIZATIONAL MAP

#### TEAM LEAD:

Accountable for support and training of their clinical team to highest competency.

Supports and reports to CA



CEO/

INTEGRATOR

**VISIONARY** 

## BOARD OF ADVISORS

RJ, Greg Stanley, Wes Warren, Laura Gainor, Scott Sayre, Roy Smith, Ryon Wilder, Ben Goetz

SYSTEM BUILDER: Accountable for customer satisfaction and productivity of individual office location. Supports team leads in training the team. Supports COO in delivering the VISION

MARKETING: Accountable for telling the world about our Vision

FINANCE: Accountable for internal and external processes that insure protection of our finances and sustained through healthy asset allocation.

OPERATIONS: Accountable for delivering the practice VISION. Coordinates the Day to Day systems of all locations, and supports CA's and Smile team. INTEGRATOR and developer of systems.

INTEGRATOR: Accountable for delivering the Visionary's Vision and maintaining health profitability of entire organization'

VISIONARY: Accountable for the future growth and direction of the organization.

STEWARD

STEWARDS: Accountable for the CORE VALUES of the organization. Accountable for good 'stewardship' of the abundant gifts that have been given. 'IF YOU'RE NOT WILLING TO LEARN, NO ONE CAN HELP YOU. IF YOU ARE DETERMINED TO LEARN, NO ONE CAN STOP YOU.

- ZIG ZIGLAR



### **BE A BUFFALO**

- Whatever it takes
   Face challenges head-on.
- Own it
   Everybody makes mistakes
   take responsibility for your
- Solve it

  Bring two solutions to every problem.
- Embrace change
  Adapt and grow in the face of uncertainty.



## CLARITY IS KINDNESS

- True kindness starts with clear, honest communication
- Being direct and transparent, even when it's uncomfortable
- Clarity fosters growth



- Life isn't a race to the finish line- it's a marathor and every step along the way matters
- Finding joy in the process, being present in the moment
- Embracing challengor that help us grow
- It's not about waiting for happiness at the destination- it's about living it everyday



MONEY IS NOT A REASON TO BE IN BUSINESS. IT IS A BY-PRODUCT. PROFIT IS THE APPLAUSE YOU GET FOR CREATING A MOTIVATING ENVIRONMENT FOR YOUR PEOPLE, SO THEY WILL BE EXCITED ABOUT TAKING CARE OF YOUR CUSTOMERS. A LEADER'S OBJECTIVE IS TO DEVELOP PEOPLE'S CONFIDENCE AND COMPETENCE SO THAT THEY GAIN SELF-RELIANCE WHICH LEADS TO RESULTS.

LEADERSHIP BASED ON CORE VALUES





All of our team operates on one system, the EOS. We are all pulling together for the same vision, core values, core focus, 1 year and 10 year Targets.

We have extreme clarity of each team member's role in the organization.

We have quarterly 'Rocks' that we take on to improve our patient and team member experience, all in the name of providing a place where all can people who come in contact with our oganization can be the best version of themselves.

WE HAVE EXTREME CLARITY ON EACH TEAM MEMBER'S ROLE IN THE ORGANIZATION







## **DENTAL**DESTINATIONS





**OLDE RALEIGH** 



- We will build/renovate beautiful 3000-5000 sq.ft facilities in the most visible retail areas possible.. FRONT and CENTER, is our motto.
- They will be warm, professionally decorated, and modern.. with rustic contemporary styling.
- Each will have a fireplace and will evoke a sense of place..
- The offices will be destinations, not just an 'office.'
- The facility will be part of our BRAND, and will be part of our marketing budget.



The CDLC will host the nation's most highly respected clinicians and educators. We will learn the latest in dental techniques and materials here in our facility.













# WE ARE RELENTLESS ABOUT LEARNING

## Hands On, Practical Training In A Private Practice Setting

- Business management training
- MAGD track here in our office
- Dental Assisting school
- Coronal polishing certification
- Radiography certification

- Implant classes
- Hygiene education
- Personal Growth Classes
- Self Defense classes
- Stress reduction classes

The Carolina Dental Learning Center's vision is to provide hands-on, practical clinical dental learning in a private practice setting. Learn real world skills that can be applied in the office right away.





IT'S FREE.



\$150,000

WORTH OF FREE DENTAL CARE TO THE UNDERSERVED EVERY YEAR.







### Aim for six locations by 2027

